**SRS Version 1.0**

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Problem Statement

Our main office and sub-Office working manually. They are sending documents through the email and managing financial data on excel sheets. If document loss during this process need to contact customer, to send document again. And secondly, company income depends upon its sub-Offices and main-Office dealings. Company facing problem to promote business at that place where sub-Offices not exist.

Stake Holders

* Main-Office
* Sub-Offices
* General Public

Business Requirements

|  |  |
| --- | --- |
| BR-01 | Main-Office can create sub-office account |
| BR-02 | Main-Office can manage deal and packages |
| BR-03 | Main-Office can manage visa, flights and hotel |
| BR-04 | Main-Office verify payment slips of general public, customer and sub-Offices |
| BR-05 | Main-Office can manage sub-offices financial accounts and expenses |

User Requirements

|  |  |
| --- | --- |
| UR-MO-01 | I can sign in and sign out |
| UR-MO-02 | I can create sub-office account |
| UR-MO-03 | I can manage deal and packages |
| UR-MO-04 | I can search visa |
| UR-MO-05 | I can search flight |
| UR-MO-06 | I can search hotel |
| UR-MO-07 | I can manage visa documents |
| UR-MO-08 | I can generate payment voucher |
| UR-MO-09 | I can plan tour according to the customer budget |
| UR-MO-10 | I can plan tour according to the available flight |
| UR-MO-11 | I can plan tour according to the available hotel |
| UR-MO-12 | I can verify payment slips of general public, customer and sub-offices |
| UR-MO-13 | I can upload approved visa document |
| UR-MO-14 | I can manage sub-offices financial accounts and expenses |
| UR-MO-15 | I can manage visa status during process |
| UR-MO-16 | I can check previous record for visa. |

* Main-Office
* Sub-Office

|  |  |
| --- | --- |
| UR-SO-01 | I can sign in and sign out |
| UR-SO-02 | I can search visa |
| UR-SO-03 | I can search flight |
| UR-SO-04 | I can search hotel |
| UR-SO-05 | I can view deals and packages |
| UR-SO-06 | I can create visa request |
| UR-SO-07 | I can cancel visa request |
| UR-SO-08 | I can plan tour according to the customer budget |
| UR-SO-09 | I can plan tour according to the available flight |
| UR-SO-10 | I can plan tour according to the available hotel |
| UR-SO-11 | I can generate payment voucher |
| UR-SO-12 | I can upload payment slip to system |
| UR-SO-13 | I can view visa request status during process |
| UR-SO-14 | I can download approved visa document |
| UR-SO-15 | I can check previous visa records |
| UR-SO-16 | I can manage my own financial accounts and office expanses |

* General Public

|  |  |
| --- | --- |
| UR-GP-01 | I can sign in and sign out |
| UR-GP-02 | I can view deals and packages |
| UR-GP-03 | I can plan tour according to the available flight |
| UR-GP-04 | I can plan tour according to the available hotel |
| UR-GP-05 | I can create visa request |
| UR-GP-06 | I can cancel visa request |
| UR-GP-07 | I can generate payment voucher |
| UR-GP-08 | I can upload payment slip to system |
| UR-GP-09 | I can view visa request status during process |
| UR-GP-10 | I can download approved visa document |
| UR-GP-11 | I can check historical data |

Functional Requirements

* Main-Office

|  |  |
| --- | --- |
| FR-MO-01 | System shall provide facility to sign in and sign out |
| FR-MO-02 | System shall provide facility create sub-office account |
| FR-MO-03 | System shall provide facility view deal and packages |
| FR-MO-04 | System shall provide facility manage all deal and packages |
| FR-MO-05 | System shall provide facility to manage visa documents |
| FR-MO-06 | System shall provide facility to plan tour according to the customer budget |
| FR-MO-07 | System shall provide facility to plan tour according to the available flight |
| FR-MO-08 | System shall provide facility to plan tour according to the available hotel |
| FR-MO-09 | System shall provide facility to verify payment slips of general public, customer and sub-offices |
| FR-MO-10 | System shall provide facility to upload approved visa document |
| FR-MO-11 | System shall manage visa status during process |
| FR-MO-12 | System shall provide facility to manage sub-offices financial accounts and expanses |

* Sub-Office

|  |  |
| --- | --- |
| FR-SO-01 | System shall provide facility to sign in and sign out |
| FR-SO-02 | System shall provide facility to search visa |
| FR-SO-03 | System shall provide facility to search flight |
| FR-SO-04 | System shall provide facility to search hotel |
| FR-SO-05 | System shall provide facility to view deal and packages |
| FR-SO-06 | System shall provide facility to create visa request |
| FR-SO-08 | System shall provide facility to cancel visa request |
| FR-SO-09 | System shall provide facility to plan tour according to the customer budget |
| FR-SO-10 | System shall provide facility to plan tour according to the available flight |
| FR-SO-11 | System shall provide facility to plan tour according to the available hotel |
| FR-SO-12 | System shall provide facility to generate payment voucher |
| FR-SO-13 | System shall provide facility to upload payment slip to system |
| FR-SO-14 | System shall provide facility to view visa request status during process |
| FR-SO-15 | System shall provide facility to download approved visa document |
| FR-SO-16 | System shall provide facility to check previous visa records |
| FR-SO-17 | System shall provide facility to manage their own financial accounts and expanses |

* General Public

|  |  |
| --- | --- |
| FR-GP-01 | System shall provide facility to sign in and sign out and sign up |
| FR-GP-02 | System shall provide facility to view deals and packages |
| FR-GP-03 | System shall provide facility to plan tour according to the available flight |
| FR-GP-04 | System shall provide facility to plan tour according to the available hotel |
| FR-GP-05 | System shall provide facility to create visa request |
| FR-GP-06 | System shall provide facility to cancel visa request |
| FR-GP-07 | System shall provide facility to generate payment voucher |
| FR-GP-08 | System shall provide facility to upload payment slip to system |
| FR-GP-09 | System shall provide facility to view visa request status during process |
| FR-GP-10 | System shall provide facility to download approved visa document |
| FR-GP-11 | System shall provide facility to check historical data |

Non-Functional Requirements

* Usability

|  |  |
| --- | --- |
| NFR-US-01 | ITT is web and mobile based system |
| NFR-US-02 | Color scheme of the interface must be attractive which attract customer and tourist so that the tourists and customers do not get bore |
| NFR-US-03 | Content explanation must be easy to understand for the customers and tourist |
| NFR-US-04 | Content flow must be organized |
| NFR-US-05 | Graphic should be relevant to the tourism |

* Security

|  |  |
| --- | --- |
| NFR-S-01 | System must provide access to authorized users only that enter through the login module |
| NFR-S-02 | System must be secure internally and externally |

* Supportability

|  |  |
| --- | --- |
| NFR-SP-01 | The ITT system will be compatible with and browser like Google Chrome, Opera, Mozilla Firefox and android version 6.0 to onward |
| NFR-SP-02 | The ITT system shall support only English language |

* Reliability

|  |  |
| --- | --- |
| NFR-RE-01 | System shall be reliable in providing al its services |
| NFR-RE-02 | System shall be able to accurately search a service |